

Customer Use Case Matrix

Published, citable customer case studies mapped to industry, use case play, value drivers, and proof. Rows 1–6 are fully verified from individual case studies; rows 7–12 are additional published references for awareness. Confirm any account name and metric with your Arango channel contact before external use.

	Customer	Industry & Use Case Play	Key Outcomes & Value Drivers	Proof Quote	Source
1	NVIDIA NVBugs	High-Tech Engineering intelligence / AIOps	- GraphRAG rebuild of bug triage across millions of reports (GPUs, drivers, software) 50× faster ingest and triage "hours or days" resolved in real time 100× faster analytics with GPU acceleration - Scaled past 100K+ nodes and edges	"Arango is our AI data platform of choice — performance, scalability, and flexibility that others can't match." — Joe Eaton, Ph.D., Distinguished Engineer, NVIDIA	Case Study ↗
2	PSI (SYNETIC™)	Healthcare / CRO Explainable AI / 360 view	- Unified hundreds of thousands of research projects into one contextual data layer - Clinical-trial site identification cut from 6 weeks to minutes - Millions of dollars saved per trial - Explainable, confidence-scored site recommendations	"Our AI agent doesn't just recommend trial sites — it explains the reasoning... grounded in a unified, current, and trusted business context." — Andrei Seryi, Director of Knowledge Management, PSI	Case Study ↗
3	HPE Aruba Networking	Telecommunications Network & asset intelligence	- Consolidated network data from ~6 siloed databases onto one platform - Secure networking across millions of devices - Simpler operations, fewer incidents, faster answers	"We retired six databases and now run global networking on one platform — simpler operations, fewer incidents, and faster answers." — HPE Aruba Engineering	Case Study ↗

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4	Cloud Imperium Games Star Citizen	Video Games Multimodel scale	- Unified graph, document, and vector in one engine - Handled billions of relationships across players, ships, and items - Removed performance bottlenecks at scale - Freed developers to focus on gameplay, not infrastructure	"We no longer worry about data infrastructure. Arango scales and performs when it matters, freeing us to focus on building features." — CTO, Cloud Imperium Games	Case Study ↗
5	Kaseware	Government / Defense / Intelligence Investigative case management	- Investigative platform built by ex-FBI agents (lineage to FBI Sentinel) - Document + key-value + graph unified in one engine 24x7 mission-critical uptime for public safety - Proof of concept in a day, production in weeks	"We wanted to keep our stack as simple as possible. If one database could support document, key-value, and graph models, that was the ideal." — Scott Baugher, Co-founder & CEO, Kaseware	Case Study ↗
6	Articul8	Financial Services, Healthcare, Manufacturing Regulated GenAI	- Replaced multi-database stitched pipelines with one governed platform - Faster rollout of compliant GenAI apps - Accelerated ROI and lower infrastructure cost - Explainability built in for non-negotiable compliance	"With Arango, we accelerate ROI and deliver trusted AI applications in industries where compliance and explainability are non-negotiable." — Articul8 Team	Case Study ↗
7	Cybersecurity Software Company	Security / Software Support & incident resolution	Agentic incident resolution and customer support on the Contextual Data Platform		Customer Story ↗

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8	NVIDIA Video Search & Summarization	High-Tech GraphRAG over video	From hours of video review to instant answers via GraphRAG knowledge graphs over video content	See case study for detail.	Case study ↗
9	Neostella	Software Resilient recovery at scale	From fragmented backups to resilient recovery at scale on one platform	See case study for detail.	Case study ↗
10	Linx Security	Security Adaptive data intelligence	From rigid relational systems to adaptive, graph-driven data intelligence	See case study for detail.	Case study ↗
11	Medical Technology Company	Healthcare Trusted clinical insights	From fragmented medical data to trusted, connected clinical insights	Anonymized reference.	Case study ↗
12	Matpriskollen	Technology Analytical co-pilots	From BI bottlenecks to real-time intelligence on connected data	See case study for detail.	